

WAYNE E. SHUPTRINE

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EXECUTIVE PROFILE

A retired Federal Bureau of Investigation (FBI) Supervisory Special Agent (SSA) with nearly 24 years of broad-based collaborative leadership experience. **Accomplished, results-driven** security professional who safeguarded U.S. interests through cross-functional team building, stakeholder partnership information sharing initiatives. Outstanding verbal and written communication skills. Extensive liaison crossover knowledge with U.S. law enforcement and private sector to protect corporate assets via strong partnerships.

CORE ACCOMPLISHMENTS

- Native-level Spanish speaking proficiency
- MBA, MPA, MS in Public Safety Leadership
- 10+ years leadership roles as Unit Chief, SSA, Program Manager in multiple FBIHQ assignments
- 13+ years as Investigator/Program Coordinator in diverse FBI field divisions
- Enhanced measures to avert, mitigate cyber and physical infrastructure/weapons of mass destruction (WMD) threats
- Directed large-scale projects; initiated FBI InfraGard Chapters in multiple offices
- Leveraged cutting-edge technologies with communications, robotics, UAV platforms
- Insider Threat - conducted internal allegations of misconduct by FBI personnel
- International operations travel to Africa, Europe, Middle East, South America
- Instructed human intelligence (**HUMINT**) via formal classroom training
- Critical Incident Response – FBI Special Weapons and Tactics (SWAT), FBI Crisis Negotiator
- 10 years with United Services Automobile Association (USAA) and Unisys
- Certified Technology Business Mgt Council Executive Credential ID CTBME-11396
- **TS/SCI Security Clearance, CI Polygraph**

PROFESSIONAL EXPERIENCE

UNISYS

Law Enforcement Technology Manager, San Antonio, TX

April 2019 to August 2019

Directed program management with Unisys Federal Systems via law enforcement, technical-oriented expertise. Led business development activities, identified customer business needs, articulated technical-based approaches to address customer requirements.

UNITED STATES DEPARTMENT OF JUSTICE – FEDERAL BUREAU OF INVESTIGATION (RETIRED) 1995 to 2019 ***Supervisory Special Agent/Instructor, FBIHQ, Washington, DC – Directorate of Intelligence (2014 to 2019)***

Delivered HUMINT training with FBI faculty instructors/contractors; coached/facilitated/instructed/mentored in classroom, 1-on-1 settings. Expanded HUMINT tradecraft competencies by teaching Special Agents, Task Force Officers (TFO), other local/state/federal law enforcement to assess/recruit/handle confidential human sources.

Special Agent/Supervisory Senior Resident Agent, FBI Albany, NY – Burlington, VT Resident Agency (2009 to 2014)

Investigated/directed criminal matters in VT. Special Agent – specialized in violent crimes (e.g. child pornography investigations), financial crimes, civil rights violations; Supervisor – led special agents and professional workforce.

Unit Chief, FBIHQ, Washington, DC – Counterterrorism Division (2007 to 2009)

Disrupted/dismantled international terrorism impacting worldwide interests. Led agents/professional workforce in strategic analysis of priority matters. Engaged with U.S. Intelligence Community during post-9/11 era of change; prioritized on neutralizing high-echelon counterterrorism targets (e.g. **OSAMA BIN LADEN, ABU AL-ZARQAWI**).

OPERATIONS SUPPORT

Directed 10+ SSAs, Intelligence Analysts (IA) to conduct tactical and strategic analysis of intelligence leads in support of major counterterrorism objectives and intelligence coverage of overseas high-threat territories.

- Identified targets via intelligence, strategic planning, complex and advanced analytics
- Analyzed large data quantities, extracted key issues, detected critical patterns and intricate relationships

OPERATIONS

Directed 20+ SSAs, IAs who managed, analyzed intricate counterterrorism cases.

- Safeguarded FBI personnel, TFOs, other resources deployed in Iraq during 90-day temporary duty rotations

Supervisory Special Agent & Program Manager, Marine Corps Base Quantico, VA (2005 to 2007)

Operational Technology Division, Engineering Research Facility – Established, led tactical/strategic communications in support of critical measures (e.g. National Special Security Events) within National Capital Region and abroad.

- Directed time-sensitive communications for U.S. Attorney General, FBI Director during operational travel
- International Assignment: Volunteered for hazardous duty, Iraq, in support of ***Operation Iraqi Freedom***

Special Agent & Program Coordinator, Albuquerque, NM (2000 to 2005)

NM Joint Terrorism Task Force – WMD Coordinator, International Terrorism; FBI Foreign Intelligence Program – Counterintelligence (CI), Cyber, FBI InfraGard (e.g. critical infrastructure protection against cyber/physical attacks).

- FBI WMD Coordinator – Collaborated with Department of Defense (e.g. Kirtland AFB), Department of Energy national assets (e.g. Sandia National Laboratories, Los Alamos National Laboratory)
- FBI InfraGard Coordinator – *Established first FBI InfraGard Chapter, 2002, NM*

Special Agent, San Juan (SJ), PR (1997 to 2000) – VOLUNTARY DUTY IN HIGH-THREAT CRIME AREA

National Foreign Intelligence Program – CI, Cyber, Domestic/International Terrorism; FBI Coordinator: InfraGard/Key Asset/National Infrastructure Protection Center (NIPC) programs; Violent Crimes Multiple Offenders Squad – Stolen Motor Vehicles Task Force, Bank Robberies, Crime on Government Reservations.

- FBI InfraGard Coordinator – *Established first FBI InfraGard Chapter, 2000, Island of PR*
- FBI Liaison – SJ International Airport, Ft. Buchanan Military Reservation, Metropolitan Detention Center

Special Agent, San Francisco, CA (1995 to 1997) – Assignments within diverse operational squads.

UNITED SERVICES AUTOMOBILE ASSOCIATION, San Antonio, TX

1985 to 1995

EDUCATION

MPA & MS in Public Safety Leadership – Capella University, Minneapolis, MN, ***“Graduation with Distinction” 2016***

Certificate in Counterterrorism – George C. Marshall European Center for Security Studies,

The College of International and Security Studies, Garmisch-Partenkirchen, Germany and Paris, France **2009**

MBA – Our Lady of the Lake University, San Antonio, TX **1990**

BBA (Management with Marketing Focus) – University of Texas at San Antonio **1986**

CERTIFICATIONS / TRAINING / SKILLS

CERTIFICATIONS

- FBI Adjunct Faculty Program/HUMINT
- FBI Core Faculty Senior Instructor
- Technology Business Mgt Council Executive

TRAINING / SKILLS

- FBI SWAT Operator, FBI Crisis Negotiator
- FBI Overseas Survival Awareness Program
- Microsoft Office Suite, PC, Mac

PROFESSIONAL ASSOCIATIONS

- FBI Agents Association
- Society of Former Special Agents of the FBI
- Federal Law Enforcement Officers Association