

# Rhonda M. Glover

Instructor – Law Enforcement and Intelligence



## SKILLS

- Leadership Development
- Certified Career Coach
- Professional/Personal Development
- Law Enforcement
- Criminal Investigations
- HUMINT
- Emotional Intelligence
- Training
- Onboarding Employees

## QUALIFICATIONS

Bachelor of Science, Criminal Justice,  
Old Dominion University

Master of Science, Management,  
Johns Hopkins University

Doctor of Education, Organizational  
Leadership, Grand Canyon University  
(proposed 2019 graduation)

Honorary Doctorate in Humanitarian  
Services, Lincoln University

Women in Power: Leadership in a  
New World, John F. Kennedy School  
of Government, Harvard University

Navigating Strategic Change, Kellogg  
School of Management, Northwestern  
University

Nonprofit Executive Management,  
Georgetown University

## ADDITIONAL INFORMATION

FBI Leadership Development Program,  
Leading People Adjunct Faculty

FBI Field Intelligence Management

ODNI Outstanding Program  
Achievement Award

Critical Incident Management for  
Assistant Special Agents in Charge

Senior Leader Collaboration

ODNI Intelligence Community  
Leadership

Joint Duty Certified

FBI HUMINT Instructor

FBI Undercover Certified

## SUMMARY

Over 18 years of transformational leadership and management experience at the Federal Bureau of Investigation, balancing concern for individual workers and organizational interests, developing recruitment strategies for the workforce and implementing standard operating procedures to achieve mission goals with limited personnel and budgetary resources. A strong advocate for professional development and allowing personnel the freedom to explore innovative ideas and express creativity to achieve mission goals and strategies. Firm knowledge in cultivating workplace diversity and equal employment opportunity compliance. Recognized for the unique ability to manage competing priorities while meeting tight deadlines.

## EXPERIENCE

1988-2018

Federal Bureau of Investigation, Human Resources Division (HRD)

### Unit Chief/Program Manager:

- Oversaw the development of policies and practices governing the Onboarding New Employees Program.
- Oversaw and managed special projects within the Employee Development and Selection Program Section, HRD.
- Created HRD's Professional Development Program which includes HRD New Employee Onboarding, a mentoring/coaching component, Executive job shadowing, and developed training modules for more than 350 HRD employees. Program Manager for the development of HRD curriculum and certification program.

Federal Bureau of Investigation, New Haven Division

### Assistant Special Agent in Charge:

- Maintained partnerships at the Executive Level with police and the private sector to protect national security.
- Identified priorities and streamlined processes for an estimated 250 Special Agents, task force officers and professional support staff
- Led the FBI Joint Terrorism Task Force, three Safe Streets Task Forces, and National Security and criminal programs.
- Managed Division's budget, tracking expenditures and setting financial goals to ensure priority programs had the appropriate budget to complete missions.
- Oversaw the Administrative Branch for budget, human resources, purchasing and facilities and accessed employee training needs.

Federal Bureau of Investigation, Newark Division

### Supervisory Special Agent:

- Interpreted policy governing the development and handling of sources for more than 300 agents.
- Provided direction on compliance, investigative strategies and the dissemination of raw intelligence for more than 600 HUMINT sources.
- Collaborated with law enforcement partners to define and transform their intelligence needs in support of their law enforcement mission.