

## Contact

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(LinkedIn)

## Top Skills

Network Security  
GCIH  
Intel

## Languages

English

## Certifications

CISSP

## Publications

Chapter Author of book, Hospital  
Emergency Management  
Expanding the Reach of the CISO

# Will Hatcher

Senior Manager of Incident Response  
Panama City Beach, Florida, United States

## Summary

### CORE BUSINESS COMPETENCIES

Experienced leader in Cyber incident response delivering prompt attack detection, containment and remediation, then mitigation, and reporting on such in a manner that meets or exceeds business, legal and regulatory requirements.

Recommends proactive solutions to mitigate security risks and maintains objectivity in order to balance risks with the system's ability to deliver on its objectives.

Designs, measures, coaches, and advocates for the security management process, while overseeing the access management process.

Electronic Protected Health Information (PHI), Personally Identifiable Information (PII), Payment Card Information (PCI) and Health Care Business Information (HCBI), NIST, HITrust and HIPAA security and compliance expert.

Excellent executive level IT security strategic planning with execution expertise.

Excellent risk based budget, compliance, policy and system design to meet business operations, acceptable risk level and compliance needs.

Experienced and trained information security risk assessor, and information risk mitigation expert.

Continually focused on potential and emerging threats, vulnerabilities, and control techniques.

Capable of discussing complex technical issues with both technical and non-technical persons.

Advises executive management and Board of Directors regarding acceptable levels of risk and mitigation for the system.

### WORK EXPERIENCE

Trinity Health, Sr. Incident Response Mgr, 2021-Present

Trinity Health, Director of Cyber Security, 2016- 2021

Schnieder Downs, Pen Test Program Manager, 2016

Ocshner Health Systems, CISO, 2013 - 2016

Tulane Adjunct Professor, Computer Science, Tulane University,  
2012 - 2016

FBI Special Agent and a Cyber Program Manager 1990 - 2012

One of the first FBI Cyber Agents starting in 1995. Focused on computer network intrusions compromising sensitive government or corporate data.

A corporate tax auditor as well as a US Army Reserve officer.

## PROFESSIONAL TRAINING

Numerous audit, information security, physical security, and investigation courses. Also have developed and delivered international Cyber investigative professional courses for US government International Law Enforcement academies in Budapest and Bangkok.

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## Experience

Trinity Health (HQ Michigan)

8 years 8 months

Senior Manager of Cyber Security Incident Response Team

January 2022 - Present (3 years 5 months)

Manager of SOC Incident Response team to respond to information security incidents and to perform information security investigations. IR team is to react to security incidents and quickly take action to minimize security exposure and/or risk to the organization information resources, operations, or reputation.

Also manage the Managed Security Service Provider who monitors the security tools 24/7. All alerts and events are reviewed in a contextual way to determine if any serious attack has occurred. If an alert is determined true positive and serious enough to merit an investigation, a security incident is initiated to determine the appropriate response per the Information Security Incident Response Plan.

Director of Cyber Fusion Center - IR, Monitoring and CTI

October 2016 - December 2021 (5 years 3 months)

Livonia, MI

Part of one of the best IT security teams in the nation. A Director role reporting to CISO Preston Jennings. Leads and manages the Cyber Fusion Center

that consist Security Operations Center, Incident Response Team and Cyber Threat Intelligence group and technologies.

## Schneider Downs

### IT Security Audit Manager

June 2016 - October 2016 (5 months)

Managing the IT security consulting practice at Schneider Downs, a top-tier accounting, tax and business advisory services. As one of the 60 largest public accounting firms in the United States, we work closely, objectively and privately with clients located locally, nationally and internationally.

We can identify, measure, and attest to the information security risks to an organization through a risk analysis recognizing system threats and vulnerabilities. Most importantly we associate effective and efficient remediation measures that can be practically implemented to remediate these risks. We recommend realistic technical and non-technical solutions to difficult risk problems. If necessary, we can direct remediation efforts to insure rapid and effective remediation.

We can also develop, refine and help implement a comprehensive information security architecture framework for an organization to meet the various risk or compliance profiles. We can outline an effective IT security strategy that is foundational to developing policies, awareness, monitoring, incident response, and reporting.

We can also offer compliance based IT security assessments to meet HIPAA, HITECH, Meaningful Use, PCI SSC, GLBA, ALTA , SOX and other regulatory requirements. We offer a wide variety of SOC auditing and assessment services via fifty experienced multidisciplinary professionals.

## Ochsner Health System

### CISO

May 2013 - May 2016 (3 years 1 month)

Ochsner Health System comprised of fifteen hospitals and more than fifty health centers, owned, managed or partnered with over 17,000 employees, 5,000 affiliates and over 2,500 physicians. Initial CISO for OHS where developed and implemented an effective IT security system design and program to meet HIPAA/HITECH and PCI requirements in conjunction with efficient and effective business operations. Responsible for establishing and maintaining a comprehensive, system-wide information security program

to ensure that information assets are adequately protected. This includes aspects of IT security: physical, administrative functions, risk management, and technical security. Comprehensively addresses compliance with corporate, regulatory, and/or accrediting bodies or standards for maintaining confidentiality, integrity, and availability of electronic protected health information (PHI), personally identifiable information (PII), payment card information (PCI) and health care business information (HCBI). Identifies, evaluates, reports on, and mitigates information security risks in a manner that meets compliance and regulatory requirements and aligns with and supports the risk posture of the system. Advises Ochsner's executive management and Board of Directors regarding acceptable levels of risk and mitigations for the system. Recommends proactive solutions to mitigate security risks and maintains objectivity in order to balance risks with the system's ability to deliver on its objectives. Designs, measures, coaches, and advocates for the security management process, while overseeing the access management process.

#### Tulane University

##### Adjunct Professor

January 2013 - May 2016 (3 years 5 months)

Teaching Cyber Threats and Cyber Security courses.

#### Patriot Risk Mitigation Services, Inc.

##### Executive Vice President

January 2013 - April 2013 (4 months)

Providing contracted service for threat/risk assessments, IT security, Incident Management, and general investigative support.

#### USG

##### Special Agent

1990 - December 2012 (22 years)

Cyber threat, incident response and network investigations.

#### KGB Investigations

##### Private Investigator

January 1987 - October 1990 (3 years 10 months)

Owner operator of a small PI firm in the Miami metro area.

#### DOR

##### Corporate Tax Auditor

September 1986 - October 1990 (4 years 2 months)

Conducted forensic audits of small governments, corporations and small businesses in an effort to find hidden income, hidden sales or violations of state laws. Developed and taught computerized auditing programs to increase auditor accuracy and efficiency.

## US Army Reserve

Officer

September 1982 - October 1990 (8 years 2 months)

Infantry then NBC officer for 3rd Army HQ and finally Recon Detachment Commander.

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## Education

Florida State University - College of Business

Accounting, Computer Science/Auditing · (1980 - 1985)